

Report to the Council

Committee: Cabinet

Date: 20 April 2010

Subject: Performance Management Portfolio

Portfolio Holder: Councillor Richard Bassett

Item: 6(i)

Recommending:

That the report of the Performance Management Portfolio Holder be noted.

Cabinet Key Objectives 2010/11

We have now finalized the Key Objectives for 2010/11. We have reduced the number down from last year to just 12 with much clearer actions and targets all linked back to Medium-Term Aims and budget for 2010/11. Work is now progressing on the new Council Plan for 2010/14.

Key Performance Indicators

At the next meeting of the Finance and Performance Management Scrutiny Panel we will be reporting on Adoption of Key Performance Indicators 2010/11. Since the last meeting of the Scrutiny Panel, the Council has received notification from the Department for Communities and Local Government of the deletion of the following National Indicators (NI) which had been adopted as KPIs for 2009/10, with effect from 1 April 2010:

- NI 14 Reducing avoidable contact
- NI 170 Previously developed vacant land
- NI 180 Housing/Council Tax Benefit – Changes of circumstance
- NI 184 Food establishments broadly compliant with food hygiene law

Although there is no longer a statutory requirement to report performance against these indicators, it is considered that NI 14 (Avoidable Contact) has proved to be a useful tool for the identification of areas for service improvement over the last two years. Given that systems are already in place for the assessment of levels of avoidable contact across relevant service areas, the Corporate Executive Forum wishes to explore options for maintaining the spirit and purpose of NI 14 through the development of a replacement local performance indicator, and it is intended that a further report in this respect will be made to a future meeting of the Scrutiny Panel.

Also being presented will be an interesting document which will map the NIs and LPIs back to the Sustainable Community Strategy Key Objectives, Sustainable Community Strategy Key Objectives, and the Cabinet Key Objectives.

Business Plans from Directorates

I have also been reviewing many of the business plans from the departments for 2010/11 and have tried to ensure that they line up with the Key Objectives. This is progressing well but I still have several to finalise.

Emergency Planning

There shortly will be a consultation workshop which will discuss the development of a coordinated emergency response that would incorporate Parish and Town views as well as the District Council's and will be based on the . This is based on the consultation document that we have received from the Cabinet Office called the "Draft Strategic National Framework on Community Resilience"

This framework explores the role and resilience of individuals and communities before, during and after an emergency. Local emergency responders will always have to prioritise those in greatest need during an emergency, focusing their efforts where life is in danger. There will be times when individuals and communities are affected by an emergency but are not in immediate danger and will have to look after themselves and each other for a period until any necessary external assistance can be provided. This framework, therefore, invites individuals and communities to prepare themselves in the event of an emergency and provides examples of how to do so.

It will be an exploratory debate on how community resilience might work in the Epping Forest Area and will be developed in the District against the background of the proposals outlined in the consultation documents. We have arranged a consultation workshop for Wednesday 26 May 2010 (10.00 to 12.30p.m) here at the Civic Offices and invitations will go out this week to all Parish and Town Councils. The consultation runs until 1 July 2010.